

Closing remarks

We'd like to hear from our audience now. What were your takeaways from this conference? What was the most valuable thing you either heard or learned at the conference

Tom: I really like the "yes, and. . ." concept. We have what we call a contact strategy process, as a system is being redesigned or redeveloped or brand-new, and one of the challenges is when you're sitting down with a group of people who don't know anything about transit and how it works, is how to get the kick-start information, to get them to think and start thinking at the high end and start doing that. And I really like that. I've had different trainings over the years, but I like it -- this is so simple. It just, yes/and then you go, oh, yeah, cool.

Audience comment: One of the valuable things I picked up was public transportation using vanpools as a option, because that really hadn't occurred to me. I think I was thinking in the way that was suggested, a lot of people think with private groups. I think that could be really beneficial for a rural area like the one I come from.

Moderator: And if I could add to that, if you go on the job links website, ctaa.org/joblinks and you look under, I think it's transportation type options, we have a training on adopting vanpools into transit programs. We have a whole online series of slides you can go through and then we have a couple videos of some agencies that have done that. So that might be helpful.

Audience comment: As the chair of the Wisconsin Independent Living Transportation Committee, I've been looking for a way to communicate how full coordinated transportation can actually work to save money and build quality of life. The Scott/Carver county model that I just saw here a few minutes ago, that is exactly what I've been looking for. I've got people at Wisconsin DHS that need to know about this and probably the legislative audit committee. So thank you.

Julie: I think that the presentation by the Mayo Clinic was amazing. I think that on a project that I'm working on now felt validated in some of the things that they're doing, we're doing, too. So I thought that was great. But I think after two days, I've decided that I need to even step further outside the box in this process because, really, in designing transportation for dialysis patients, I think even some of the solutions that we're coming up with are the basic standard solutions, honestly. And this makes me think that I'm going to go back to my committee and have kind of this outside the box, let's reach for the stars kind of conversation with them. So thank you.

Audience comment: The presentation this morning about the Dallas hospital and putting the dispatch right in the hospital, brilliant! Just brilliant idea. And I don't know that it has an application in our community, not yet, but it reminds me that you have to think like that and certainly some of the techniques and I agree that yes/and will lead you to that. But once again, the Dallas hospital, brilliant.

Michael: I know we have no solutions yet for dialysis. But I definitely need to thank the CTAA. Yesterday I thanked Dale and Scott because New Jersey's been really really complaining about dialysis, tried to bring it to the forefront. And, clearly, with this conference, the last two days, CTAA has really jumped two feet into this issue. And I need to thank you guys for this. Although we have no solutions yet, I think we're working towards them. And just to get to this part, it's been a long travel. So I just need to thank ctaa for that.

Shirley: I would also like to say that the takeaway for us is really Troyce's story of the actual process that he goes through and it's not just about the ride. And then on our end of scheduling that person who calls us and understanding what they're going through when they're making -- like put the whole picture together. So that was really important. And the other takeaway is just reconnecting with some of the people that I've seen last year and at the Wisconsin design thinking and re-asking questions that have come up through the room and reconnecting with people and the new people. I mean, you can't do that, you can sit in your office and go, I've got an idea, but now you're all here and I can network, so the networking capability of everybody doing something different or the same or how are you doing it. So that's a huge takeaway is the networking factor of everybody and their knowledge in this room.

Audience comment: There was a comment regarding how the glass was half full or half empty and thinking outside of the box. And one of the following comments was, let's not even think about a glass. Let's not even think about a box. It's all open space. And I view mobility management in this way. And I think it's reflected very much by the comments and examples that were provided over the last few days. And not constraining your thinking or your perspective in any way and really just considering open space.

Rick: We were just talking around the table here about how great the ideas, just in general have been that have been floating around between us here and hearing everybody. And I want to follow up on one what our friend from New Jersey who was just speaking said, saying that while we have a lot of good ideas that are being spoken of here, let's continue that in some way. I'm wondering if there's a way we can just keep the conversation like we have in this room, in this very open room without a roof kind of format, going in some fashion and see where we are in another month or two, can we boil things up and get some ideas really formulated that can start to address these two very important issues. But thanks, everybody, for the great thinking and brainstorming.

Moderator: And one thing we will have on the conference web page is a comment box. And I know it's really hard to get back to your day job, you forget all the excitement from here, we would love to start a dialogue on there. Look for the comment box and please add to it. We've got one over there, carolyn.

Ross. Just to pick up on that, I'll give a plug to the LinkedIn group that Sheryl helps manage [<http://www.linkedin.com/groups?gid=4097430&mostPopular=&trk=tyah&trkInfo=tas%3Apartnership%20for%20mobility%20management%2Cidx%3A1-1-1>]. If you want to keep a conversation going, there already is a conversation going there. If you're not part of that group, it's been a fantastic way to stay in touch with this crowd and it's well curated and managed, so, use that, LinkedIn, thanks.