*Note: This survey is intended only as a sample. Communities are encouraged to adapt the survey to their own purposes.*

**TRANSPORTATION NEEDS SURVEY**

1. Please tell us about yourself:

Name:

Company:

Title:

City/Town:

Email address:

Phone number:

**Community Transportation**

*Note*: Community transportation is defined as “The network of publicly or privately owned transportation services providing general public or special-purpose transportation (e.g., for people with disabilities, people with limited income) by bus, van, train, car, ferry, taxi, or a similar means in return for a pre-established fare, no fare, or on a volunteer basis.” *With this definition in mind, please answer the following questions:*

2. Community transportation services are most important in our area for the following reasons (choose up to 3 answers):

\_\_\_To allow people to access medical-related destinations

\_\_\_To connect people with faith-based and social activities

\_\_\_To provide people with access to essential destinations (e.g., grocery stores, government services)

\_\_\_To bring people to jobs, training, and education

\_\_\_To reduce traffic congestion on heavily traveled routes

\_\_\_To provide people with an alternative to vehicle ownership

\_\_\_To promote the vibrancy of our city center

\_\_\_To help people to connect to regional destinations

\_\_\_All of the above

\_\_\_None of the above

\_\_\_Other (please specify):

3. Support for community transportation services in our area is strongest among the following (choose up to three answers):

\_\_\_General public

\_\_\_Social service agencies

\_\_\_Business community

\_\_\_Elected officials

\_\_\_Faith-based organizations

\_\_\_Community action agencies

\_\_\_Senior services agencies

\_\_\_Disability services agencies

\_\_\_Other (please specify):

4. Our community needs additional transportation options to serve the following (check all that apply):

\_\_\_Older adults getting to meal sites, medical appointments, social events

\_\_\_Workers to get to 2nd and 3rd shift jobs

\_\_\_Transportation to medical appointments for chronic illnesses (e.g., dialysis,

chemotherapy)

\_\_\_Transportation for youth, other non-driving residents to jobs and training

\_\_\_Rural residents getting to destinations in more urban areas

\_\_\_Wheelchair-accessible service after transit hours

\_\_\_Evening and weekend service

\_\_\_Employment transportation that accommodates stops (e.g., child care)

\_\_\_Transportation to faith-based services

\_\_\_Other (please specify):

**Envisioning Transportation Progress in Our Community**

5. Leaders, organizations, and members in my community share a common vision for transportation services in my community.

\_\_\_Needs to begin

\_\_\_Needs significant action

\_\_\_Needs action

\_\_\_Done well

\_\_\_I’m not sure

6. A communications framework exists that brings together community organizations, leaders, and consumers to discuss transportation issues within the context of other community priorities.

\_\_\_Needs to begin

\_\_\_Needs significant action

\_\_\_Needs action

\_\_\_Done well

\_\_\_I’m not sure

7. Our community has good relationships with neighboring communities on transportation issues and can facilitate regional travel.

\_\_\_Needs to begin

\_\_\_Needs significant action

\_\_\_Needs action

\_\_\_Done well

\_\_\_I’m not sure

8. Customer ideas and concerns are regularly gathered regarding existing transportation options.

\_\_\_Needs to begin

\_\_\_Needs significant action

\_\_\_Needs action

\_\_\_Done well

\_\_\_I’m not sure

9. I am interested in helping our community develop its vision for transportation services.

\_\_\_Yes

\_\_\_No

\_\_\_Need more information. Please contact me.

**Expanding Services through Coordination**

10. Our community has identified how better coordinating existing transportation services can lead to expanded availability of services.

\_\_\_Needs to begin

\_\_\_Needs significant action

\_\_\_Needs action

\_\_\_Done well

\_\_\_I’m not sure

11. The benefits to the community of coordinating all existing transportation options are clear to community stakeholders.

\_\_\_Needs to begin

\_\_\_Needs significant action

\_\_\_Needs action

\_\_\_Done well

\_\_\_I’m not sure

12. Current transportation providers and stakeholders collaborate to maximize available transportation options for all community members.

\_\_\_Needs to begin

\_\_\_Needs significant action

\_\_\_Needs action

\_\_\_Done well

\_\_\_I’m not sure

13. Our community has identified existing duplication in transportation services, underused assets, and service gaps.

\_\_\_Needs to begin

\_\_\_Needs significant action

\_\_\_Needs action

\_\_\_Done well

\_\_\_I’m not sure

14. I am interested in helping our community better coordinated transportation services.

\_\_\_Yes

\_\_\_No

\_\_\_Need more information. Please contact me.