“Transportation is not an issue if you have it, but a constant source of worry and anxiety if you don’t.” Anna

Valley Transportation (V-Tran)
Rockingham County, Harrisonburg City VA
Harrisonburg City & Rockingham County VA Community Assessment Challenges 2016
How can we provide timely access to follow up medical appointments within 7 days after discharge for SRMH patients in Rockingham County and Harrisonburg City who:

- Have limited access to and knowledge of reliable transportation
- Have Diabetes, COPD, Sepsis, Heart Failure or Pneumonia and are at high risk for readmission
- Are 60 years of age or older or people with disabilities
The need for V-Tran based on customer and stakeholder interviews

- Customers hope for the dignity of choice
- Medicaid funded services are unreliable and undesirable
- Customers desire safe, reliable and friendly door to door services
- Health care providers support a community solution to missed appointments
V-Tran opportunities for assistance

Transportation Options Card

Transportation Navigator

Ride Scheduler
Anticipated structure of V-Tran

- Transportation Coordinator
- Transportation Navigator Coordinator
- Paid and volunteer drivers
## Funding for V-Tran

### Local Support
- The Community Foundation
- RMH Foundation
- United Way

### Grants
- State and Federal
- Sentara Healthcare
- Health Insurance Companies

### Customer Contributions
- Sliding fee scale
- Suggested donation
- Pre-purchase tickets
Participating Organizations

Healthy Community Council
Valley Program for Aging Services - AAA
James Madison University
Way to Go Inc.
United Way of Harrisonburg and Rockingham County
Sentara RMH Medical Center
Rockingham County Virginia
The Grant Team

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