

# OVERCOMING DISJOINTED MOBILITY MANAGEMENT WITH COMMUNICATION, COLLABORATION, & TECHNOLOGY

## State-Wide & Inter-State Unification

Mobility Managers across Virginia make up the VAMM group; separated into 13 representations: Central Shenandoah, Foothills Area Mobility System, JAUNT Inc. Mobility Analyst Program, Miles 2 Independence (Southern Area AoA), Mobility Coordination (New River Valley AoA), Mobility Options (Rappahannock Area AoA), Mountain Empire older Citizens Inc. MEOC Transit, New Freedom Mobility Management, Northern Virginia, Peninsula Agency on Aging Inc., Rockbridge Area Transportation, Senior Connections (The Capital Area Agency on Aging), and Senior Services of Southeastern Virginia. In addition, 2 Mobility Managers from West Virginia and 1 from Maryland participate with the association as neighboring localities.



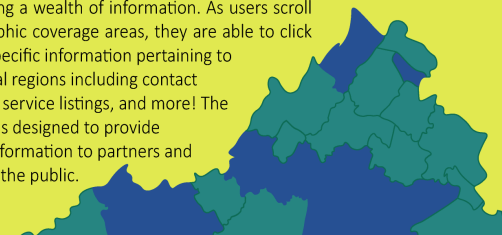
## Quarterly State-Wide Meetings

VAMM members meet regularly at alternating locations across the state. These face to face interactions offer members the opportunity to visually see the transit systems available in the neighboring localities. All day meetings provide time for in-depth collaboration and coordination as well as an exchange of project ideas, implementations, best practices, and lessons learned.



## New Interactive Mapping

Located on VAmobility.org is the VAMM interactive map providing a wealth of information. As users scroll over geographic coverage areas, they are able to click to expand specific information pertaining to the individual regions including contact information, service listings, and more! The new map was designed to provide accessible information to partners and members of the public.



■ Mobility Managers  
■ No Mobility Management

# VAMM

## VIRGINIA ASSOCIATION OF MOBILITY MANAGERS

Create - Champion - Connect - Communicate - Coordinate

[www.vamobility.org](http://www.vamobility.org)

## National Conference Participation

VAMM members make every effort to attend mobility management events happening across the nation to glean information, best practices, and project advancements from other communities and cities. This influx of information from a variety of sources creates a comprehensive compilation of resources that can be leveraged among our regions.



## Accessible Web-based Information Exchange

VAMM launched its website VAMobility.org in 2019. The online platform includes information both for the public and for mobility managers. Members are able to post/view project information, challenges, best practices, and funding opportunities to categorized forums. This format allows for targeted information to be distributed in an organized, direct format among mobility programs. The website also offers several pages that are designed to provide transparent information to other programs across the nation on current projects, meeting topics, and more.



## Comprehensive Data Collection

VAMM works alongside the Department of Rail and Public Transportation and local Foundations to implement metrics and goals that can be met utilizing technology and limited funds in the most efficient ways. Currently, through the support of the Path Foundation, in Warrenton, Virginia, the FAMS program of the Rappahannock-Rapidan region has implemented the use of a complex cloud-based data software that tracks critical data points related to individuals in need of transit services. This new software will enable heightened views of medical and demographic trends influencing transportation and users.



**STRONGEST LESSON LEARNED: MEANINGFUL PROGRAM IMPROVEMENTS & ENHANCEMENTS CAN BE MADE WITH THE KNOWLEDGE GAINED THROUGH THE CONTINUED EXCHANGE OF IDEAS AND INFORMATION AMONG PROGRAMS & PARTNERS.**